

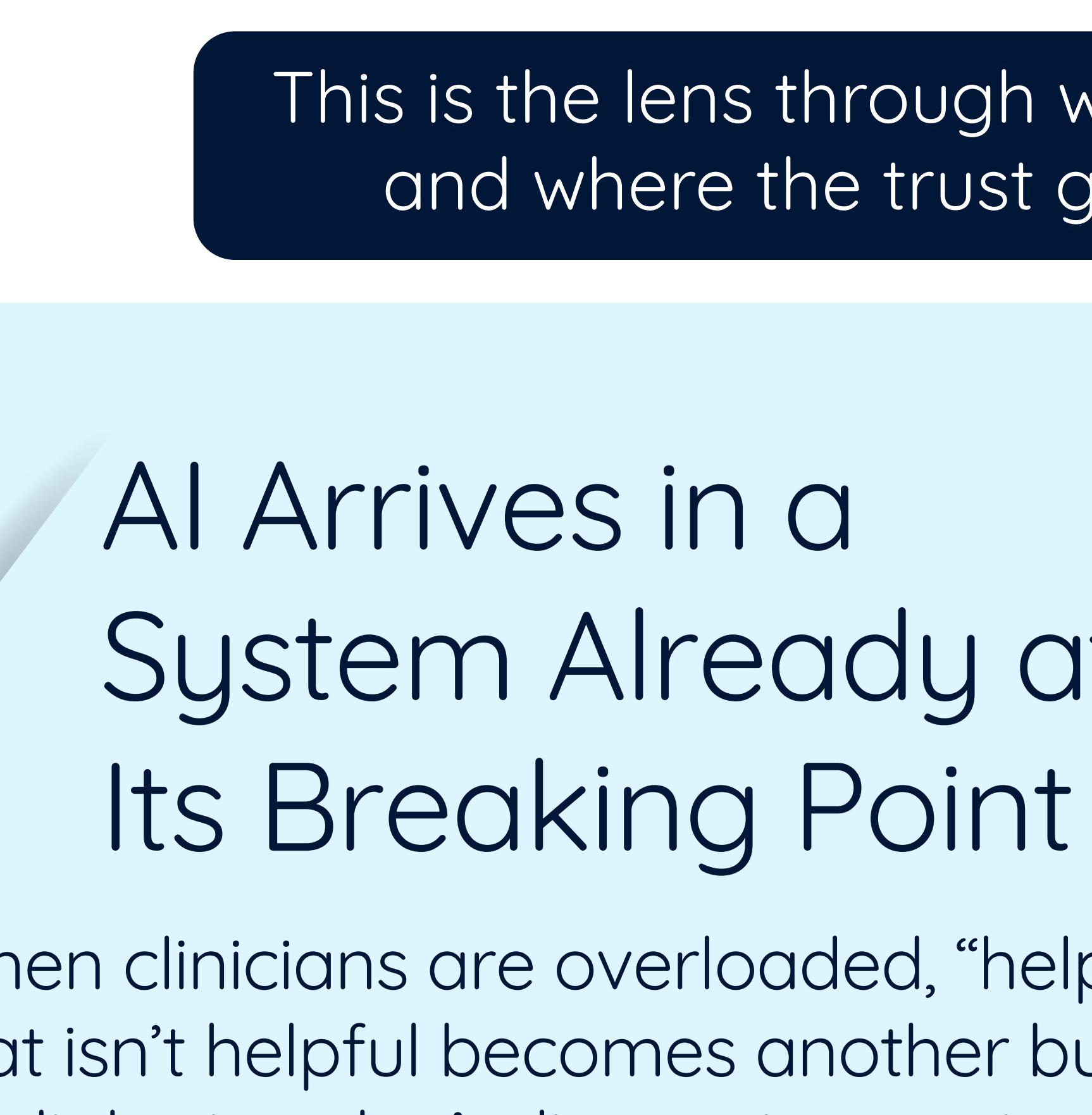


# 5 REASONS WHY RADIOLOGY AI // HAS A TRUST PROBLEM //

## The Reality Radiologists Work In

The job of a radiologist, on paper, is straightforward. The lived reality is not.

Today's radiologist works under the strain of:



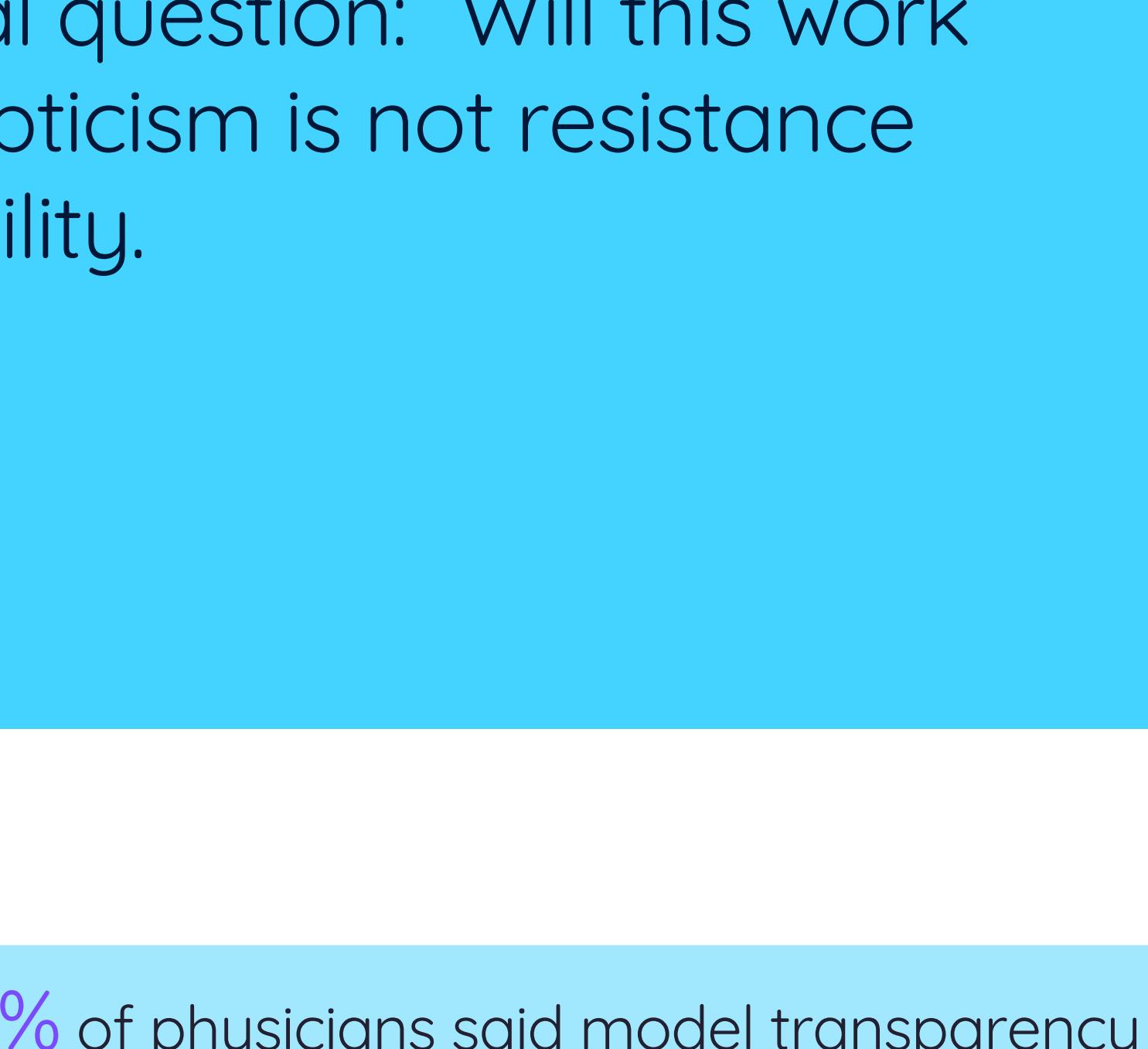
- Hundreds of unread scans<sup>1</sup>
- Constant interruptions<sup>2</sup>
- Missing or inaccurate clinical histories<sup>3</sup>
- Heavy medicolegal pressure<sup>4</sup>
- Incidental findings & follow-up loops<sup>5</sup>
- Speech recognition errors<sup>6</sup>

This is the lens through which every AI claim is judged, and where the trust gap in Radiology AI begins.

### 1 AI Arrives in a System Already at Its Breaking Point

When clinicians are overloaded, “help” that isn’t helpful becomes another burden. Radiologists don’t distrust innovation — they distrust AI that overpromises, underdelivers and interrupts workflow.

Radiology burnout rates are estimated between 37.4% - 46%<sup>7</sup>



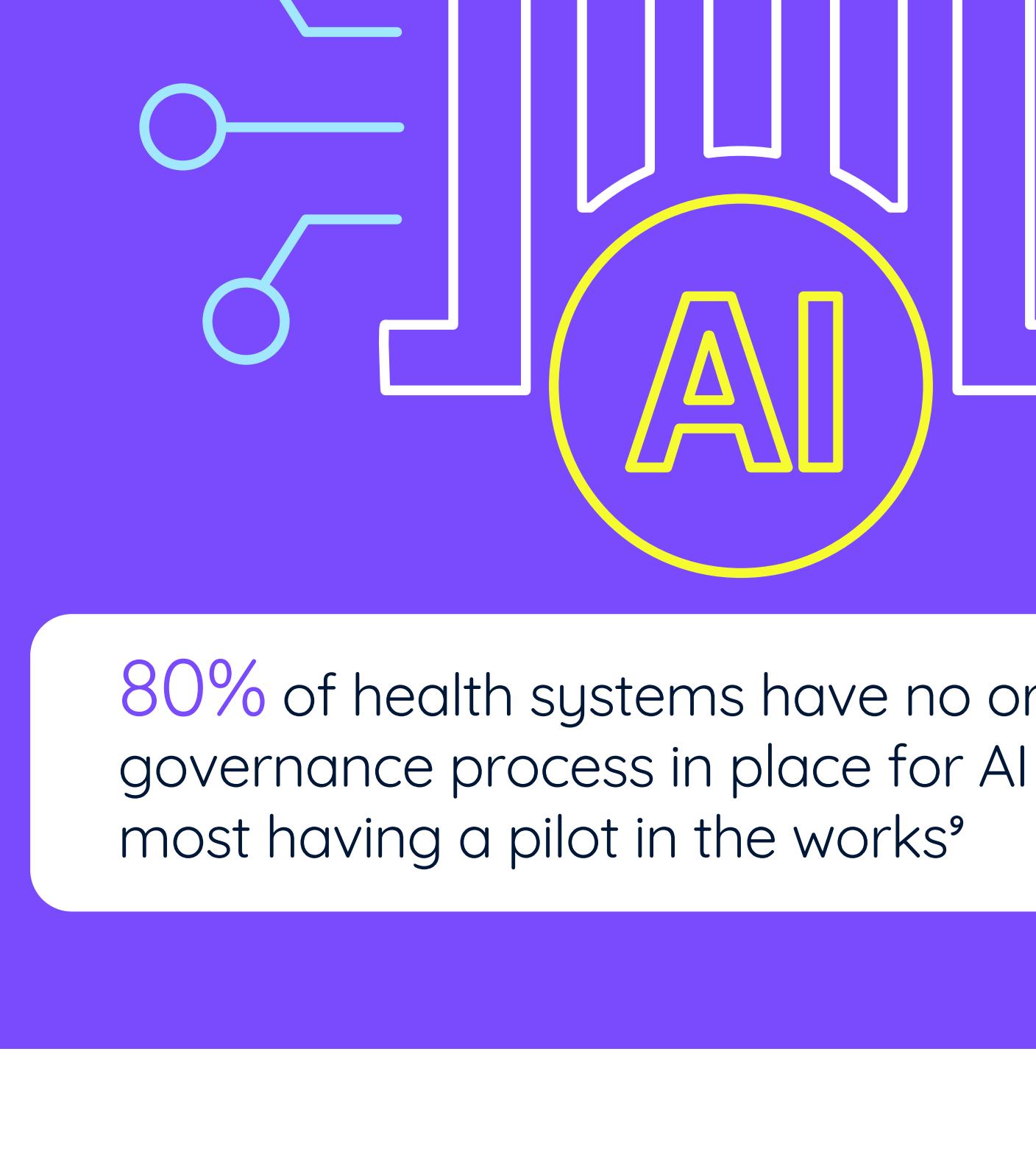
### 2 Data Challenges Have Eroded Confidence

Radiologists know data can be biased or inconsistent. So every accuracy claim prompts the real question: “Will this work here?” That skepticism is not resistance — it’s responsibility.

### 3 The “Black Box” Problem

Radiologists must make defensible, explainable decisions. Any tool that can’t explain why it made a suggestion is fundamentally misaligned with clinical accountability.

56% of physicians said model transparency was the most important trust factor for AI<sup>8</sup>



### 4 Mistakes Erode Trust Faster Than Success Builds It

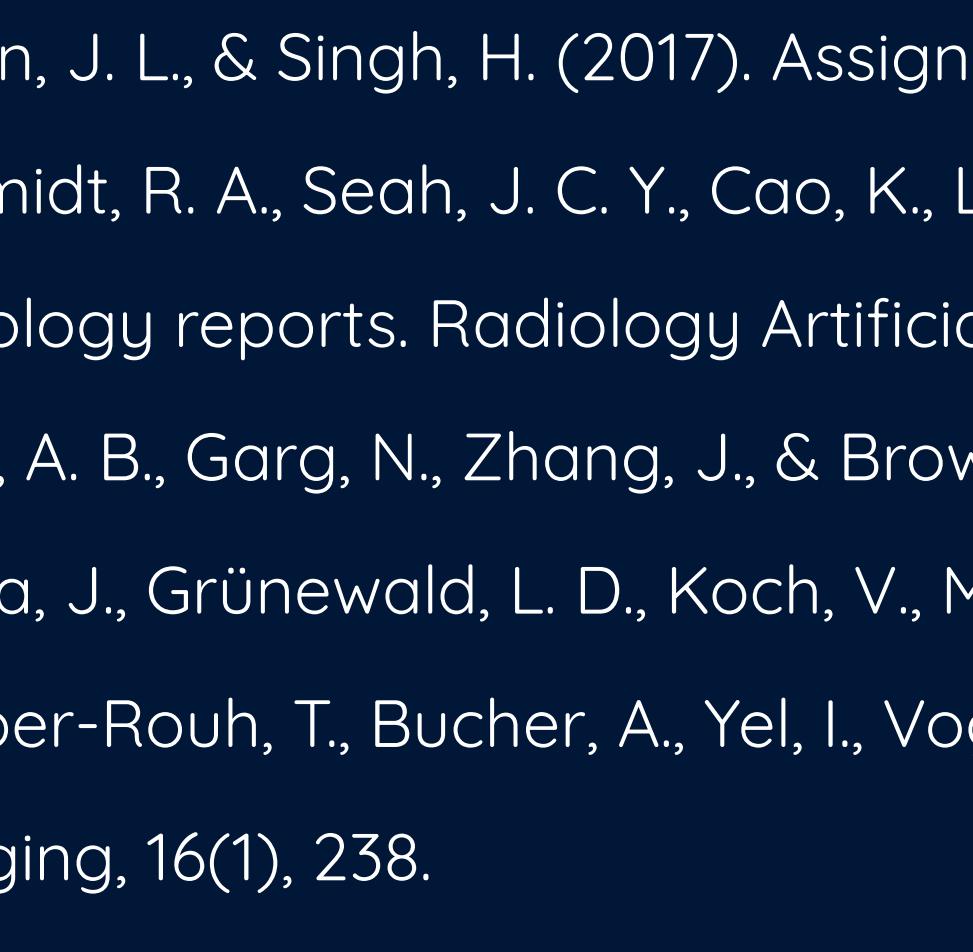
AI can be right 1,000 times, but one high-stakes error resets trust to zero. Plus, overreliance on AI can be just as dangerous as inaccuracy.



### 5 Governance Gaps Amplify Distrust

Even great AI will fail without a clear strategy, defined roles and consistent oversight. A lack of governance leads to confusion, additional risk and end-user skepticism.

80% of health systems have no or limited governance process in place for AI use despite most having a pilot in the works<sup>9</sup>



### How Healthcare Leaders Can Build Trust in Radiology AI

Radiology's trust problem isn't immovable. Trust grows when AI is assessed, validated, implemented and monitored through a disciplined, transparent framework.

Explore the five-step governance model to start closing radiology's trust gap.

